



ATTENTION PATIENTS

Cancellation Policy:

ActivePT values you as a patient and is committed to making your appointments work for you. In order to keep our schedule available for you and others, we require a 24-hour advance notification if you must cancel or reschedule your appointment. If the appointment is cancelled in less than 24 hours a \$20 fee will be charged to your account.

Appointment Policy:

- Children requiring supervision are not allowed to attend your appointment unless approved by your therapist.
- All cell phones and pagers must be silenced or set to vibrate.
- Making and taking calls during your appointment are strictly prohibited.

If you have any questions or concerns regarding these policies, please be sure to ask the Front Desk personnel to address your particular needs.